

# opEvents FAQ

- [Why is an event not being created?](#)

## Why is an event not being created?

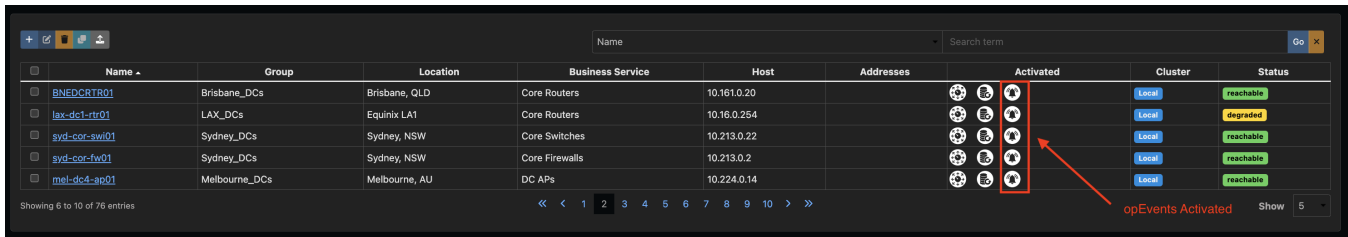
If you expect that an event would be generated but it is not, please check the following:

- The file log where the event is that is being processed. You can check in the log/opEvents.log:

```
[Mon Apr 6 19:38:03 2020] [info] tail[19520] starting up, tailing /usr/local/nmis9/logs/cisco.log, parser cisco_compatible
[Mon Apr 6 19:38:03 2020] [info] tail[19526] starting up, tailing /usr/local/nmis9/logs/poller_event.log, parser nmis_slavelog
[Mon Apr 6 19:38:03 2020] [info] tail[19526] processing /usr/local/nmis9/logs/poller_event.log, parser=nmis_slavelog
[Mon Apr 6 19:38:03 2020] [info] tail[19519] starting up, tailing /usr/local/nmis9/logs/event.log, parser nmis_eventlog
[Mon Apr 6 19:38:03 2020] [info] tail[19522] starting up, tailing /usr/local/nmis9/logs/tivoli.log, parser tivoli_log
[Mon Apr 6 19:38:03 2020] [info] tail[19523] starting up, tailing /usr/local/nmis9/logs/winlogd.log, parser winlogd
```

If the input source is not included, [here](#) you can check how to add one.

- The node for the event should be set to Active, and opEvents Activation set to Enabled (Can be checked in System > Edit Nodes):



Name	Group	Location	Business Service	Host	Addresses	Activated	Cluster	Status
BNECDCTR01	Brisbane_DCs	Brisbane, QLD	Core Routers	10.161.0.20			Local	reachable
lax-dcl-rt01	LAX_DCs	Equinix LA1	Core Routers	10.16.0.254			Local	degraded
syd-cor-swi01	Sydney_DCs	Sydney, NSW	Core Switches	10.213.0.22			Local	reachable
syd-cor-fw01	Sydney_DCs	Sydney, NSW	Core Firewalls	10.213.0.2			Local	reachable
mel-dcd-ap01	Melbourne_DCs	Melbourne, AU	DC APs	10.224.0.14			Local	reachable

Showing 6 to 10 of 76 entries

opEvents Activated

- The event is not older than the specified value opevents\_max\_event\_age (found in opCommon.json)

```
"opevents_max_event_age" : 7200
```