Configuring Email Server for NMIS Notifications including Gmail server

NMIS provides the capability to notify users when various events are detected. The main method of notification is using email, but many others are available.

- Configuring Mail Server
 Email Server Configuration Table
- Testing Email Server Connection

Configuring Mail Server

To access the settings, from the menu access "System -> System Configuration -> NMIS Configuration"

Network Status	Network Performance	Network Tools	Reports	Service Desk	Setup	System	Windows	Help	
						System Configuration >			NMIS Nodes (devices)
						Configuration Check		NMIS Configuration	
						Host Diagnostics		NMIS Models	
									Node Configuration
									Access Policy
									Business Services
									Circuit Groups

From the configuration widget select "email"

NMIS Configu	ration 🛛 🔁 🖸 Tue 9:07	×
NMIS Configu	uration - Config.nmis loaded	
Select sectio	authentication css daemons directories email escalation files globals graph icons javascript master_slave menu metrics mibs modules online sound sql syslog system tables NMIS4 tools url	

The required configuration needs to be put in here:

NMIS C	onfiguration	9 9	Tue 9:08 🗙			
NMIS Configuration - Config.nmis loaded						
Select						
email	email					
	mail_server	smtp.gmail.com	edit_			
	mail_domain	gmail.com	edit			
	mail_from	nmis@gmail.com	edit			
	mail_combine	true	edit			
	mail_from	nmis@gmail.com	edit_			
	mail_use_tis	true	edit_			
	mail_server_port	587	edit			
	mail_server_ipproto	ipv4	edit_			
	mail_user	youruser@gmail.com	edit_			
	mail_password	yourpassword	edit_			
	mail_use_sasl	true	edit delete			

Email Server Configuration Table

These are the options we have tested and recommend for various email servers.

Configuration	Description	Regular SMTP Server	GMail SMTP Server	Office 365 SMTP Server			
mail_combine	Do you want to combine emails for each email target?	' true					
mail_from	Email address you want to use for NMIS notifications	VIS notifications nmis@domain.com					
mail_server	The mail FQDN or IP address	yourmailserver.domain.com	smtp.gmail.com	smtp.office365.com			
mail_server_ipproto	Should we use IPv4 or IPv6 to connect (IPv6 will only work if you have end to end IPv6 connectivity)	ipv4	ipv4	ipv4			
mail_server_port	The TCP port to use for connection	25	587	587			
mail_use_tls	Should the TLS protocol be used	false	true	true			
mail_use_sasl	Should the SASL protocol be used	false	false	false			
mail_user	The username to login with, blank for nothing		youruser@gmail.com	youruser@office365.com			
mail_password	The password to login with, blank for nothing		yourpassword	yourpassword			
mail_domain	domain name to use for SMTP	domain.com	gmail.com	office365.com			

Testing Email Server Connection

Once you have configured your email server, it is best to test it. To begin, log in to your NMIS server:

NMIS8:

- Navigate to the admin directory cd /usr/local/nmis8/admin/

 - Run the testemail.pl file /testemail.pl
 this will send an email to the Contact configured as Contact1
 If there was any error you can debug it with ./testemail.pl debug=true

NMIS9:

- Navigate to the admin directory cd /usr/local/nmis9/admin
 - ° Run the tests.pl file ./tests.pl
 - This will display a list of options to add to the command. Adding act = email will send a test email using the contact table. i.e. /tests.pl act= email
 - If there was any error you can debug it with ./tests.pl debug=5

If you don't have the file present in the directory indicated you can request support to help or grab file from GitHub

Github Instructions:

NMIS8.

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- Navigate to the admin directory cd /usr/local/nmis8/admin
 - Issue the following cmd: "wget https://raw.githubusercontent.com/Opmantek/nmis8/nmis8_dev/admin/testemail.pl"
 - This will drop the file testemail.pl to the admin directory
 - You will need to change ownership and make executable with the cmd below
 - chown nmis:nmis testemail.pl
 - chmod 770 testemail.pl

NMIS9

- Navigate to the admin directory cd /usr/local/nmis9/admin
 Issue the following cmd: "wget https://raw.githubusercontent.com/Opmantek/nmis9/nmis9_dev/admin/testemail.pl"
 - This will drop the file testemail.pl to the admin directory
 - ° You will need to change ownership and make executable with the cmd below
 - chown nmis:nmis testemail.pl chmod 770 testemail.pl

GMAIL Issues:

If you still are having problems with testing email to your Contact1, please turn on option for Access for less secure apps, in the link https://support.google. com/accounts/answer/6010255

You will be able to see all the missing steps in you google accounts.

Google	Shemas	0	1	
← Less secure apps			?	
Some apps and devices use less secure sign-in technology, which makes your account more vulnerable. You can turn off access for these apps, which we recommend, or turn on access if you want to use them despite the risks. Learn more				
Access for less secure apps Turn off Turn on				
Google Terms & Privacy Help				